Scanning as a Service. NEW REVENUE



Presented by Byron Aulick, CDIA President of DataVault, Inc.

Agenda

Introduction *Why Scan? *Can a dealer do this? *What Income can I expect? *Can I sell it? *Clicks? *Objections *Q & A

Presented By:

Byron Aulick CDIA+, Project+, PDI+

- •24 years ECM experience
- CDIA Instructor for ten years
- Subject Matter Expert CompTIA
- Have run a bureau since 1996
- Consulting; commercial, governmental, including DoD
- Have setup bureaus across the US, and S. Africa



Why Clients want to scan?

Become Efficient

🗹 Paper bogs down your

workflow

- ✓ Paper costs \$\$\$
- Paper can mean legal exposure!
- Can we get rid of all; NO
- **M** Does it pay to reduce; YES

STOP LOSING FILES
 STOP RECREATING DOCS
 LESS FRUSTRATION
 SAVE TIME!

Why Clients want to scan? Meet Compliance

🗹 M.G.L. ch. 93H

Safeguard personal information

Applies to all business

March 1, 2010

Fines of \$5,000 per violation

Machines to medical/insurance

SFACTA (Red Flag Rule)

Gramm-Leach-Bliley

Applies to financial institutions

Why Clients want to scan?

Ernst & Young, Profitability Bulletin

"By implementing ECM a customer can:

- Double or triple his processing capacity -automation
- Free up staff time -by up to 50 percent
- Respond immediately to inquiries
- Reduce document storage space -by 60 to 80 percent
- Safeguard documents -audit trails"

VIDEO

1. Can the average dealership do this?

Yes, but..

Dedication
Facility
Staff
Marketing
Commitment
Commitment
Time for income
Residual not one-time
Residual not one-time
Training
Operational
Sales

2. What income can be expected?

Profit Averages of MFP sales (BTA, 2008);

Equipment -2.7% Supplies 5.6% Service 10.4% Rental 0.7%

Profit Margin: 14%

vs. SCANNING MARGIN of 80%+

| INCOME | EXAMPLE | | | | WORKING > | 20 | Days |
|------------------|-------------------|---------------------|-----------------------------|-----------------------------------|-----------------------------|----------------------|-----------------|
| Scanner model | Qty. | Pages per minute | Max per day (duty-cycle) | Actual equipment pages per day | Equipment images per day | Total Pages | DUPLEX? |
| i1320 | 2 | 60 | 5,000 | 7,000 | 14,000 | 140,000 | 20% |
| i1420 | 1 | 75 | 7,500 | 5,250 | 10,500 | 105,000 | |
| | | | | | | 245,000 | 49,000 |
| STAFE NEEDED: | | | | EQUIPME | ENT CAPABLE OF > | 294,000 | images/day |
| Scanning | 3 | people | | | | | (at 100% speed) |
| Doc-prep | 3 | | | | | | |
| Index / QA | 2 | | | | | | |
| | 8 | TOTAL STA | FF | *7 | The represents a total of: | 82 | average boxes. |
| ASSUMPTIONS | | | | | | | |
| Doc-prep | 50 | pages/min | Indexing | 25 | images/index set | Scanning | |
| | 3,000 | pages/hr | | 80 | characters/min | (average) | |
| | | | | 4 | index fields | (average) | |
| | | | | 11,760 | total sets | (1 set/min) | |
| | 81.7 | hours needed | | 196.0 | hours needed | (4 fields/min) | 160 |
| | 10.2 | days,1 person | | 24.5 | days,1 person | | |
| | 3.4 | days, using [x] | people | 12.3 | days, using [x] people | (days to finish job) | |
| | \$980.00 | TOTAL labor cost | | \$2,352.00 | TOTAL labor cost | (at \$12 per hr) | \$1,920.00 |
| | *Average staff, a | average ability, f | airly good qual | ity paper documents. | | | |

| | REVENUE -the equipment is capable of generating (at 100%) | | | | | | | | |
|-------------|--|--|--|--|---|---|---|--|--|
| Description | Total pages | Total images | Total sets | Man hours | Per image fee | Per hour | Total | | |
| Doc-prep | 245,000 | | | 82 | | \$25.00 | \$2,041.67 | | |
| Scanning | | 294,000 | | | \$0.10 | | \$29,400.00 | | |
| Indexing | | | 11,760 | 196 | | \$35.00 | \$6,860.00 | | |
| | | | | | | | | | |
| | | | TIME: | 278 | GROSS INCOME: | | \$38,301.67 | | |
| | | | | \$12/hr rate> | | Labor Cost: | \$5,252.00 | | |
| | \$980.00 | Doc-prep | -prep Amortized Equipment Cos | | uipment Cost: | \$454.55 | | | |
| | \$1,920.00 | | | | Overhead Expenses | | \$2,000.00 | | |
| | \$2,352.00 | Indexing | | | | Various: | \$0.00 | | |
| | \$5,252.00 | COST AGAINST | Г JOB | | Expense | s against job: | \$7,706.55 | | |
| | | | | | | | ¢20 505 10 | | |
| | | | | | | | \$30,395.12 | | |
| | | | | | | MARGIN: | · • | | |
| | | | | (1 | | MARGIN: | <mark>80%</mark> | | |
| | | | | (1 | PROFIT | MARGIN: | 80% \$0.13 | | |
| | Formulas: | Indexing | Total pages | | PROFIT | MARGIN: | 80% \$0.13 | | |
| | Formulas: | U | | /(pages/index | PROFIT | MARGIN: ost per page:) ts, then | 80% \$0.13 Reasonable? | | |
| | Formulas: | | / (index set/r | /(pages/index min) = total mi | PROFIT Fully loaded co set) = total se | MARGIN: ost per page:) ts, then /(60) = total ho | 80% \$0.13 Reasonable? Durs | | |
| | Formulas: | Scanning | / (index set/r (total images | /(pages/index nin) = total mi s/equipment ir | PROFIT Fully loaded co set) = total se nutes needed mages per day | MARGIN: ost per page:) ts, then /(60) = total ho) /7 black & w | 80% \$0.13 Reasonable? Durs | | |
| | Formulas: | Scanning Burn to media | / (index set/r (total images Based on 25 | /(pages/index min) = total mi s/equipment ir iKB image. 4,7 | PROFIT Fully loaded co set) = total se nutes needed mages per day | MARGIN: ost per page:) ts, then /(60) = total ho) /7 black & w er DVD) /(Total | 80% \$0.13 Reasonable? ours rhite only | | |
| | Formulas: | Scanning Burn to media Pickup | / (index set/r (total images Based on 25 | /(pages/index min) = total mi s/equipment ir iKB image. 4,7 | PROFIT Fully loaded co set) = total se nutes needed mages per day 700,000KB (pe | MARGIN: ost per page:) ts, then /(60) = total ho) /7 black & w er DVD) /(Total | 80% \$0.13 Reasonable? ours rhite only | | |
| | Formulas: | Scanning Burn to media Pickup Equipment | / (index set/r (total images Based on 25 Based on (b \$15K | /(pages/index min) = total mi s/equipment ir iKB image. 4,7 | PROFIT Fully loaded co set) = total se nutes needed mages per day 700,000KB (pe | MARGIN: ost per page:) ts, then /(60) = total ho) /7 black & w er DVD) /(Total | 80% \$0.13 Reasonable? ours rhite only | | |
| | Formulas: | Scanning Burn to media Pickup Equipment | / (index set/r (total images Based on 25 Based on (b \$15K Based on \$1 | /(pages/index min) = total mi s/equipment ir iKB image. 4,7 oxes at a time | PROFIT Fully loaded co set) = total se nutes needed mages per day 700,000KB (pe), and (flat rate ob days | MARGIN: ost per page:) ts, then /(60) = total ho) /7 black & w er DVD) /(Total | hite only | | |
| | | Scanning Burn to media Pickup Equipment Overhead | / (index set/r (total images Based on 25 Based on (b \$15K Based on \$1 Based on \$1 | /(pages/index min) = total mi s/equipment ir SKB image. 4,7 oxes at a time 00 per day * j 2 per hour loa | PROFIT Fully loaded co set) = total se nutes needed mages per day 700,000KB (pe e), and (flat rate ob days aded | MARGIN: Dost per page:) ts, then /(60) = total ho /(7 black & w er DVD) /(Total per trip) | 80% \$0.13 Reasonable? Durs white only images) /(25KB) | | |

3. Can your staff sell it?

Yes, but..

- -Specific ECM Sales Training
- -Using Existing Relationships
- -Seminars? Webinars?
- -Attend ITEX
- -Get Certified!
- -Allow 'ramp-up time'

4. Clicks -will they increase or decrease?

-Initially, NO CHANGE

- -Five years from now, DECREASE
- -Age of Managers / Owners..
- -CHANGE IS ON THE HORIZON!

5. Objections and rebuttals?

- -Staff not willing to change
 - -"I can't live without paper!"
 - -You can't live with paper!
- -Not sure of technology
- -Too complicated
 - "Takes too long to learn!"
- -Too expensive!
- -We will do it ourselves..

Next Step:

☆Talk to me...

☆Attend Workshop

☆October 26 & 27

http://www.datavault.com/content/scanning-business-startuptraining

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