## Scanning as a Service.

NEW
REVENUE
OPTION


Presented by Byron Aulick, CDIA
President of DataVault, Inc.

## Agenda

Introduction
*Why Scan?

* Can a dealer do this?
*What Income can I expect?
* Can I sell it?
* Clicks?
*Objections
*Q \& A


## Presented By:

## Byron Aulick <br> CDIA+, Project+, PDI+

- 24 years ECM experience
-CDIA Instructor for ten years
- Subject Matter Expert CompTIA
- Have run a bureau since 1996
-Consulting; commercial, governmental, including DoD

- Have setup bureaus across the US, and S. Africa


## Why Clients want to scan?

## Become Efficient

I Paper bogs down your workflow
[] Paper costs \$\$\$
(V) Paper can mean legal exposure!
(I) Can we get rid of all; NO

IV Does it pay to reduce; YES

V STOP LOSING FILES
II STOP RECREATING DOCS
I LESS FRUSTRATION
$]$ SAVE TIME!

## Why Clients want to scan?

Meet Compliance

VM.G.L. ch. 93H
[] "Safeguard personal information"
(I)Applies to all business

- by March 1, 2010
[-] Fines of \$5,000 per violation
(V) HIPAA
- Applies to medical/insurance

IV FACTA (Red Flag Rule)

- Gramm-Leach-Bliley
(]Applies to financial institutions


## Why Clients want to scan?

## Ernst \& Young, proftability buldetin

"By implementing ECM a customer can:
Double or triple his processing capacity -automation
Free up staff time -by up to 50 percent
Respond immediately to inquiries
Reduce document storage space -by 60 to 80 percent
Safeguard documents -audit trails"

## 1．Can the average dealership do this？

Yes，but．．
■Dedication
『Facility
『Staff
区Marketing
区Commitment
$\square$ Time for income
GResidual not one－time
区Training
$\square$ Operational
■Sales

## 2. What income can be expected?

Profit Averages of MFP sales (BTA, 2008);
Equipment -2.7\%
Supplies 5.6\%
Service 10.4\%
Rental 0.7\%
Profit Margin: 14\%
vs. SCANNING MARGIN of 80\%+

| INCOME EXAMPLE |  |  |  |  | WORKING > | 20 | Days |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Scanner model | Qty. | Pages per minute | Max per day (duty-cycle) | Actual equipment pages per day | Equipment images per day | Total Pages | DUPLEX? |
| $i 1320$ | 2 | 60 | 5,000 | 7,000 | 14,000 | 140,000 | 20\% |
| 11420 | 1 | 75 | 7,500 | 5,250 | 10,500 | 105,000 |  |
|  |  |  |  |  |  | 245,000 | 49,000 |
| STAFF NEEDED: |  |  |  | EQUIPMENT CAPABLE OF > |  | 294,000 | images/day |
| Scanning | 3 people |  |  |  |  |  | (at 100\% speed) |
| Doc-prep | 3 |  |  |  |  |  |  |
| Index / QA | 2 |  |  |  |  |  |  |
|  | 8 TOTAL STAFF |  |  | *The represents a total of: |  | 82 | average boxes. |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| ASSUMPTIONS |  |  |  |  |  |  |  |
| Doc-prep | 50 | pages/min | Indexing | 25 | images/index set | Scanning |  |
|  | 3,000 | pages/hr |  | 80 | characters/min | (average) |  |
|  |  |  |  | 4 | index fields | (average) |  |
|  |  |  |  | 11,760 | total sets | (1 set/min) |  |
|  | 81.7 hours needed |  |  | 196.0 | hours needed | (4 fields $/ \mathrm{min}$ ) | 160 |
|  | 10.2 days, 1 person |  |  | 24.5 | days, 1 person |  |  |
|  | 3.4 days, using [x] people |  |  | 12.3 | days, using [x] people | (days to finish job) |  |
|  | \$980.00 | TOTAL labor cost |  | \$2,352.00 | TOTAL labor cost | (at \$12 per hr) | \$1,920.00 |
|  |  |  |  |  |  |  |  |
|  | age staff, | verage ability, farder | airly good qual | paper documents. |  |  |  |



## 3. Can your staff sell it?

## Yes, but..

-Specific ECM Sales Training
-Using Existing Relationships
-Seminars? Webinars?
-Attend ITEX
-Get Certified!
-Allow 'ramp-up time’

# 4. Clicks -will they increase or decrease? 

-Initially, NO CHANGE
-Five years from now, DECREASE
-Age of Managers / Owners..
-CHANGE IS ON THE HORIZON!

## 5. Objections and rebuttals?

-Staff not willing to change
-"I can't live without paper!"
-You can't live with paper!
-Not sure of technology
-Too complicated
-"Takes too long to learn!"
-Too expensive!
-We will do it ourselves..

## Next Step:

«Talk to me...
*Attend Workshop
\& October 26 \& 27
whttp://www.datavault.com/content/scanning-business-startup-
training

byron.aulick@datavault.com<br>(508) 798-8080

