

A little about the International Imaging Technology Council

International Imaging Technology Council represents the interests of the imaging supplies industry, including office-machine retail and repair, office-supply retail, computer retail, repair and networking companies, and all related industry suppliers.



- **Defend** the industry through lobbying efforts and other industry-government programs that assist in fighting unfair competitive practices.
- **Promote** the industry and its products through education of institutional buyers, government purchasers and, ultimately, consumers.
- **Enhance** the business of imaging supplies dealers by promoting standardized test methods and other performance-proving programs.



A little about STMC

For 20 years, the Int'l ITC has administered and monitored the STMC (Standardized Test Methods Committee) program.

STMC is a global committee formed to find and promote standardized test methods for the printer cartridge industry. Customers demand STMC.

Proves that the company certified uses the highest industry-approved standards in manufacturing its cartridges. The STMC logo means that the cartridge in the box has been produced by a company that cares about quality.

Look for this mark

And look for a new mark to be introduced later...

For more information, see www.i-itc.ora.





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A little About Tricia Judge

- Executive Director of the Int'l ITC for 25 years.
- An attorney for 35 years.
- Admitted to the US Supreme Court Bar.
- Presented the position of the industry to the International Trade Commission, the Federal Trade Commission and in several federal court proceedings.
- Promotes cartridge remanufacturing as a regular speaker at industry meetings around the world.
- Hundreds (thousands?) of articles published in several publications, including Recharger, Imaging Spectrum,
 Office Technology, Recycling Times, Recycler Magazine,
 ENX Magazine, Nevada Lawyer Magazine and ASTM
 Standardization News.









Why is it important to Embrace & Sell Sustainable Remanufactured Cartridges

- Corporations, government agencies and even consumers want to buy environmentally-friendly products.
- Mandated ESG requirements, Environmentally Preferred Purchasing Policies
- Remanufactured cartridges are by far the best environmental alternative when compared to new-built or OEM compatible.
- They cost about 30 % less than new OEM cartridges.



*IBM Institute for Business Value

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OEM Cartridges...and Barriers:

HP's Firmware "Upgrades" that downgrade your printer

- HP's new firmware is a time bomb, waiting until the printer is in service for a time. Or it automatically changes the firmware, so it disables all aftermarket chips. Either way, it is insidious, as the competitive cartridge works for a while, but then is disabled. And the firmware affects a host of popular printers.
- HP's actions are highly anti-environmental. Ironically, Automotive Parts Remanufacturers Association President Joe Kripli was left with 5 full cartridges he had to throw away.
- HP has also had several complaints brought against it (Int'I ITC, UKCRA and the DOE) for claiming EPEAT status, when its firmware prevents the use of reman cartridges. EPEAT process currently under review.
- More on firmware updates, including instructions on turning off automatic updates, available at www.i-itc.org



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What is a Compatible/ Clone Printer Cartridge?

- "Compatible", "New Build", "Clone", "Counterfeit", "NBC"
- Imported from overseas
- Many violate OEM intellectual property
- Subpar manufacturing offer lower page yields & uneven quality
- Many fail to meet health and safety regulations & contain carcinogens
- Cannot be remanufactured or recycled & end up in US landfills.
 China will no longer take them back.
- Recently, we found 82 Asian vendors who were selling NBCs as "remanufactured," when they are not.







Based on Amazon's policies, federal and state laws, the sellers of these 82 brands on Amazon have been found to be selling counterfeit remanufactured ink cartridges or misrepresenting their products in listings that violate federal and state laws. 23. 24. AAKidInk 45. JICDHBIW ActualColor Ankink 68. 46. Jonity 25. 47. 69. 3. 26. 48. 70. Atopink Kingjet 27. 28. 49. 50. 71. 72. AtopolyJet SmartInk St@r Ink 6. Batuto Kolor Expert 73. 74. 29. BJ Ink Cartridges 51. Teino 52. 8. 30. Bstink 75. 76. Cartlee 31. 53. 10. CG Chinger 32. 54. 55. 77. 11. Clorisun 33. H&BO Topmae Miroo Vaker 56. 57. 78. 79. Coloretto ColorKing ValueTone V-Surink 12 34. IdealSeal Mooho 13. 35. Mycartridgephoever 14. ColoWorld 36. 58. Mytoner 80. Witop 37. InkMate 59. 60. Neiber 81. Yatunink Novajet OA100 16. CRTBOTW 38. Inkni 82. 17. 39. 61. InkSpirit 18. 40. Inktopia InkWorld 62. OnlyU Doreink 19. 41. 63. Click on any seller to see total number of listings 20. Ejet 42. Insmax 64. Penguin https://drive.aooale.com/drive/folders/1oUfxFC 21 Eston Evinki 43. 65 Pfkink pVn7PDLHispWLFFWiwL4fvRKa2?usp=sharina

An example of a New Built Ink Cartridge Claiming to be a Remanufactured Product

Original OEM cartridge Canon PG-245XL FINE Cartridge Mode is lapon PG245XL Black BJ Ink Cartridge Remandatured Repose PG245XL Black

Side by side comparison between an original Canon cartridge and a new built non-OEM clone cartridge labeled as a remanufactured and sold as a recycled product.

cartridge

Original OEM





The OEM cartridge has Canon imprint in the core of the cartridge. The body of the clone is a new built cartridge.

And what's in the plastic or ink?

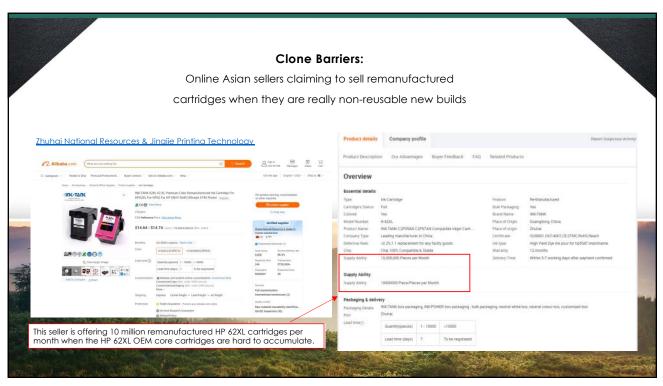
Original OEM cartridge



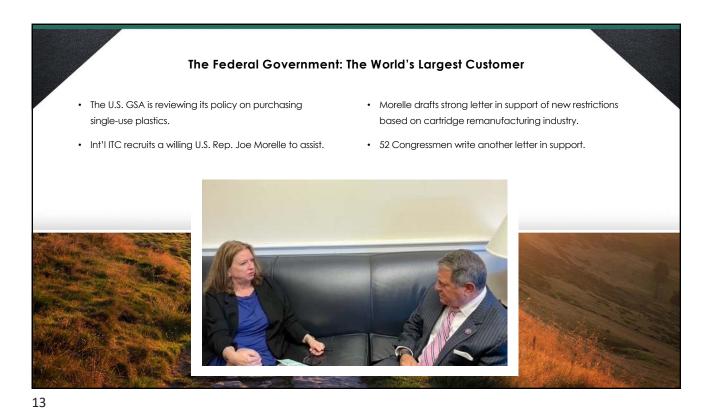
BJ Ink

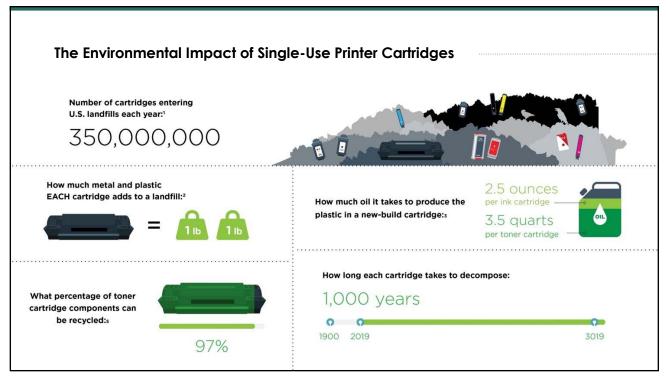
Cartridge

BJ Ink Cartridge does not have any OEM mark or markings of any kind to indicate its an original Canon cartridge

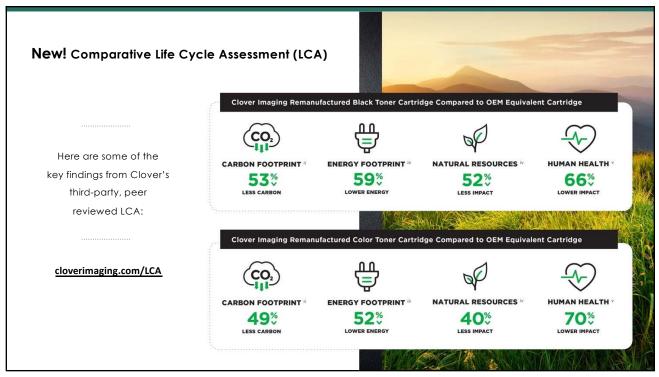


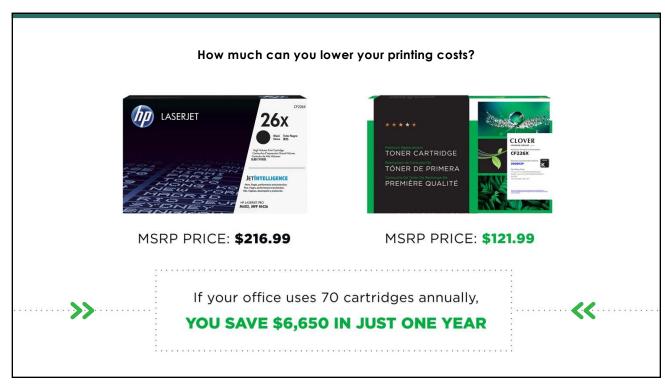


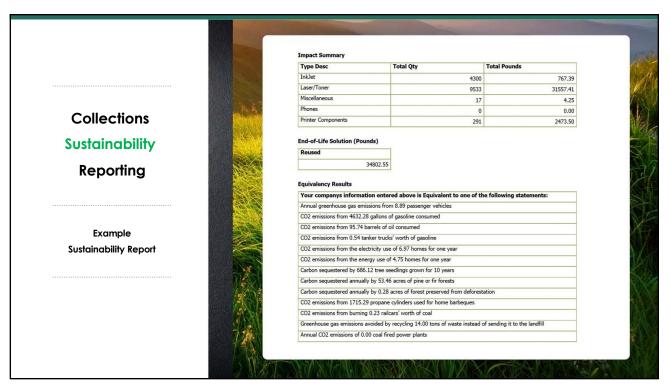












Intl' ITC Taking Action: New Certified Remanufactured Program

The Intl' ITC is working to bring tighter controls and better oversight on the importation of non-OEM printer cartridges.



- Rigorous evaluation and audit of manufacturer's environmental processes and facilities.
- Assures consumers that this cartridge is from a reputable manufacturer that has taken a genuine empty cartridge and remanufactured it to the highest standard.



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Key Takeaways

- Sustainability is gaining steam, embrace or be left behind.
- Make sure you have a trusted partner.
 - STMC, Int'l ITC Certified Remanufactured Program, other accreditations and support services.
- Anti-Chinese sentiment continuing to grow.
- Leverage sustainability when selling to the Federal and State & Local Governments and companies with ESG goals and mandates
- Resources for End Users
 - Int'l ITC website (www.i-itc.org)
 - Clover Marketing Portal (https://www.cloverimaging.com/partner-marketing-portal
 - Counterfeiting avoidance (https://www.isc-inc.org/detection)
 - · Offer Sustainability Reporting
 - Environmental Calculator
 https://i-itc.org/environmental-calculator/



