

stability and flexibility. We have the solutions for the challenges ahead and we are ready to tackle them. Not alone — together. Not tomorrow — right now, right here.”

Chief Product and Technology Officer Michael Bochmann explained the theme of the event — “delivering the future” — during his general session presentation. “We needed something new, but still familiar,” he said, discussing the revamp of the DocuWare user experience and interface. “We chose this year’s theme ... because we’re bringing the future, the next generation of DocuWare. It’s not a facelift; it’s an evolution — one experience across any device, reduced cognitive load, faster onboarding, accessibility by design and technically state of the art.”

Bochmann announced the release of DocuWare’s new AI tool, DocuWare Aura, which allows direct access to DocuWare file cabinets. “Our brand-new AI suite is deeply integrated in the next-generation experience — in the viewer and the results list, or as a powerful chat interface that allows natural language search, which is the new way to access information,” he said. “Aura helps users to search smarter, summarize documents, draw conclusions, translate content, compare versions and even draft email replies, all directly within DocuWare.”

He also noted changes to DocuWare IDP, which now offers tighter integration by supporting both Classic Extraction and

“We will bring structure, order and, finally, stability and flexibility. We have the solutions for the challenges ahead and we are ready to tackle them.”

the new generative AI-based Zero Shot Extraction, which produces results without the need for training. Zero Shot Extraction learns from user data and improves with feedback, making it faster and more flexible. Another new feature in IDP is master data matching, which allows extraction results to be cleaned up and enriched by comparing them with master data from external sources.

Finally, Bochmann introduced the DocuWare Integration Platform, which will allow standardized, out-of-the-box integrations with third-party systems like ERPs, CRMs and more.

The event’s theme was also evident in many of the other general session presentations, as well as the new “Experience Zones,” where attendees could learn more about four areas of DocuWare in-depth: New DocuWare (with a look at the newest iteration of the software, as well as its companion app); DocuWare IDP; Automation and Integration; and Partner Enablement. Product experts were available in each of the zones throughout the event, giving partners a chance to get a hands-on look at new features and offerings. ■

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