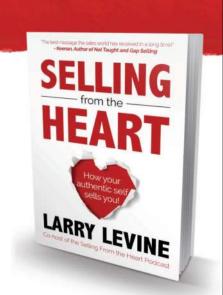








"If you don't care for your clients and provide them an outstanding experience, I guarantee there's somebody sitting in the wings to enhance the experience."

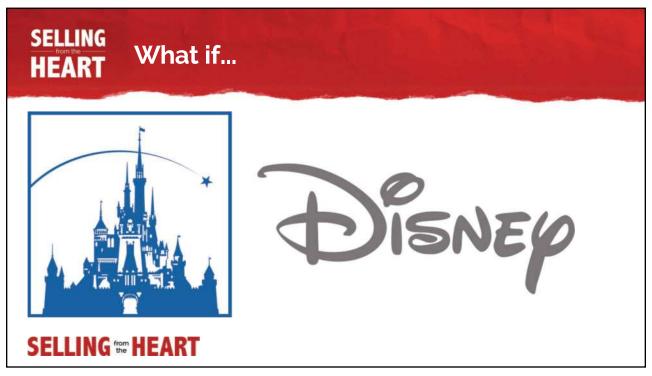


SELLING from HEART

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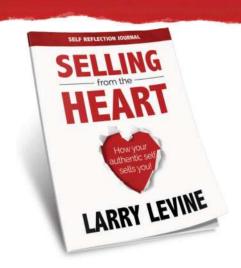




## SELLING From the HEART

## Gratitude

- Listen to them, learn something new about them
- THANK them, then show you appreciate them
- Ask: "Why did you initially choose to do business with me?"



SELLING from HEART

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