#### DOUG ALBREGTS, PRESIDENT

SHARP IMAGING AND INFORMATION COMPANY JUNE 2013



#### **WHO WE ARE**



#### **Sharp Electronics Corporation**

- SEC established in 1962 as Sharp's first international sales subsidiary
- Headquartered in Mahwah, NJ
- 1,800+ U.S. Employees



**Sharp Electronics Corporation's Mahwah, NJ Headquarters** 



Toshiyuki Osawa Chairman and CEO



#### **Sharp Electronics Corporation Facilities**

#### **Marketing, Sales and Support**

- Mahwah, NJ: SEC headquarters
  - Sharp Electronics Marketing Company of America (SEMCA): Video, audio, appliances and LED lighting
  - Sharp Imaging and Information Company of America (SIICA): Copiers, printers, multifunction peripherals (MFPs), display and other business products
- Camas, WA
  - Solar Energy Solutions Group (SESG): Solar electricity systems
  - Sharp Microelectronics of America (SMA): LCD, optoelectronics, RF/IR components
- Romeoville, IL
  - Services and Support Group (SSG)
  - Customer Assistance Center (CAC)
  - National Parts Center
- Miami, FL
  - Latin America Group (LAG)
- Nationwide
  - Sharp Business Systems (SBS): 11 direct local sales branches
- Mexico City, Mexico
  - Marketing and Sales for Mexico





#### **Sharp Electronics Corporation Facilities**

- Manufacturing
  - Memphis, TN
    - Sharp Manufacturing Company of America (SMCA): Solar modules and microwave ovens
  - Rosarito, Mexico
    - Sharp Electronica Mexico (SEMEX, a subsidiary of Sharp Corporation): LCD TVs and Aquos Board
- Research and Development
  - Camas, WA
    - Sharp Laboratories of America (SLA): R&D in mobile communications, digital imaging, optics, video and display technologies





Memphis, TN Plant



#### **Leading Brands**

- AQUOS<sup>®</sup> LCD televisions
- AQUOS \* LED televisions
- Quattron \* LCD televisions
- AQUOS BD Players
- Insight Pro®
- Microwave Drawer ® ovens
- SuperSteam™ oven
- Multimedia projectors
- Plasmacluster <sup>®</sup> air purifiers
- LED Lighting









SUPERSTEAM

INSIGHT PRO®



#### **Imaging and Information Systems**

Sharp's award-winning business products become the center of workplace productivity

- Multifunction Peripherals and Printers
- •AQUOS® Board Interactive Displays
- •LCD Monitors/Digital Signage
- •LCD and DLP ® Professional Projectors
- Electronic Cash Registers and POS products
- Electronic Dictionaries and Calculators













#### **Sharp LED Lighting**

In 2010, Sharp entered the U.S. LED lighting market introducing PAR lamps for commercial and industrial use as well as an off-grid Post-top Photovoltaic Pathway Luminaire. The PV luminaire combines two Sharp core competencies: a 40-year history in the mass production of LED devices with a 50 year history in solar cells, to deliver an innovative LED lighting product for eco-conscious customers.









#### **Industry Leadership**

Sharp actively participates in key industry associations. Its executives serve in leadership and board positions, collaborating with peer companies to help steer the industry.

- Consumer Electronics Association (CEA)
- Association of Home Appliance Manufacturers (AHAM)
- Solar Energy Industries Association (SEIA)
- InfoComm International
- National Electronic Service Dealers Association (NESDA)
- Electronics Industry Alliance (EIA)
- Northeast Recycling Council (NERC)
- Information Technology Industry Council (ITI)
- Manufacturers Coalition for Responsible Recycling (EMCRR)
- National Association Of EHM (Environment/Health/Safety)
  Management (NAEM)



















#### **PRESENTATION**



#### The Case for Change

- Industries and channels change... but end product goal rarely change
  - Coke
  - Chevy
  - Copiers
- Notice how our market ecosystem is evolving, maybe faster than everyone has anticipated
- A great opportunity to change together and embrace the new reality



#### **Reality Check**

- SMB poised to explode
- Balance of power is changing
- The great land grab
- Decade of channel consolidation
- Manufacturers eyeing direct for margin preservation

How do we stand out, change, and make a difference?

It's all about working capital!



#### **How We Work...**

- Invest everyday, not just the end of the quarter
- Simplified programs and pricing
- Focusing on sell through

## Sell-through approach to help reduce excess and increase flexibility



# How can you change your business?

#### **Embracing Social Media?**

Small business use of social media.



- Micro business use of social media.

- 65%

- Micro business use of Facebook















49%

#### How do you appear on their radar screen?



#### **Managing Technology Beyond Copiers**

#### Mismatch?

#### Typical Approach:

- Piecemeal approach to IT
- A set of isolated systems wired to meet an isolated need

#### **Customer Needs:**

IT to become the platform that delivers best-in class operations and strategically focused management decision-making



#### Can You Offer...?

- Cloud vs. "Under my roof"
  - BYOD
  - Mobile devices automation
  - Mobile video-conferencing
  - Content management
  - Document control in BYOD environment
- One throat to choke
  (One invoice for all technology needs)

#### Mobile workforce

Distributed organizations average

#### 15.2 locations

#### IT expertise

SMBs lack resources and skills needed to execute the IT environment they want

### Sharp's role...



## Stop buying inventory at perceived deals



# What's your Purple Cow?

## Thank you